



Putting a stop to Pay-As-You-Go Advertising

If you are beset by marketing messages (eg “Collect Points”, “Upgrade today”), sent **to the TEC- Angel** from the Network provider of the SIM it uses, which it then **forwards on to you** as the primary carer, then you have two viable approaches to stop this:

- Initially, use the `SEND` command built in to the TEC-Angel to instruct the TEC-Angel to send the request (normally shown at the end of the marketing messages) to disable further marketing messages. This is of course *different from you sending it from your phone, as it has to actually be sent FROM the SIM in the TEC-Angel.*

For Vodafone for example, marketing messages often end with “to end texts send STOP to 9774”. To make the TEC-Angel send that to Vodafone, you send the TEC-Angel the command “**SEND STOP 9774**”, and it will duly send the stop message to 9774 *from its own SIM.*

The SEND command can send *a single word only*, placed after the send command and before the number it must be sent to in the command you text the TEC-Angel. On some networks you could also use the send command like this “**SEND BALANCE 20202**” and the TEC-Angel will forward you the response from the network.

- If that doesn't stop those darned messages, then call the TEC-Angel SIM network provider and demand they “stop sending marketing messages”. You might want to embellish it a little and explain that the SIM is in a device to alert you to a problem with a vulnerable person, and they wouldn't want you to miss a critical text because the system has `cried wolf` too many times due to it forwarding your marketing messages.

Please DO NOT switch off Forwarding from the TEC-Angel, as this may be useful to alert you to a low credit warning from the network.

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